Part I. General Information and Application Procedures

Students are advised to be aware of the following information before signing a housing Contract. When you sign this document, you accept the conditions and terms set forth within.

The University of North Carolina at Charlotte (“UNC Charlotte” or “the University”) through its Department of Housing and Residence Life (“Department”) provides available housing accommodations to eligible applicants regardless of race, age, religion, sexual orientation, national origin, or physical disability. Wheelchair accessible housing is available as detailed below.

To comply with federal and state laws, the Department of Housing and Residence Life will permit approved Service Animals or Emotional Support Animals in its residential building (or halls) in accordance with University Policy 704, Animals on Campus (legal.uncc.edu/policies/up-704). Such animals and pets must be preauthorized in writing by Housing and Residence Life administration and required documentation must be on file before they are brought on campus. If you are allergic to animals or have another medical condition that restricts you from cohabiting with animals, we request that you register with the Office of Disability Services to prevent a room assignment with or near an animal.

This Contract for Residential Services (“Contract”) sets forth rights and responsibilities of the student and UNC Charlotte in connection with housing, cable, and internet access. The Contract is for the Summer 2021 period and is between UNC Charlotte and the student whose name appears on the written or electronically submitted Application for Housing (“Application”). If the Application was submitted online and the applicant is under the age of 18, the Parent/Guardian Co-Signature Form must be electronically signed and returned in order to complete the Application process.
As referenced in the balance of this Contract, a "Completed Housing Application" consists of: a complete written or electronically submitted Application for Housing form; the payment of a deposit (U.S. funds only); and, if applying online AND under the age of 18, a completed Parent/Guardian Co-Signature Form.

First-Year Applicants. Newly entering first year students are not eligible for Summer Intern Housing. Interns must have completed 12 or more credit hours of university or college study to be eligible.

Roommate Requests. Insofar as possible and as space permits, every effort is made to honor requests for a specific housing assignment and/or mutual roommate requests. Roommate requests must be included in created roommate groups and all roommates must have Completed Housing Applications on file at the time the housing assignment is made. If you are submitting an online Application, you must invite your desired roommates to be a part of your roommate group. They must also accept the invitation in order for the roommate group process to be complete.

The University will not accommodate roommate requests based upon a preference for or against a certain race, color, age, religion, sexual orientation, actual or perceived gender identity or expression, national origin, disability, political affiliation, veteran status, or genetic information.

Application Timeline and Waiting List. Students who apply for housing after the priority status window and/or after all available spaces have been filled will be placed on a waiting list according to the date the Completed Housing Application was received by the Department of Housing and Residence Life.

Physically Disabled Students. The University has housing facilities designed specifically for wheelchair users and additional accessible space reserved for students with medically documented conditions that require accommodations. Students utilizing wheelchairs who receive housing space confirmation have priority in assignment to those wheelchair-accessible facilities as long as such space is available. It is extremely important that the Completed Housing Application be received by the general priority deadline so that this priority can be exercised. Students who utilize a wheelchair or require other accommodations will be considered for priority status on the basis of:

1. The date the Completed Housing Application was received by the Department of Housing and Residence Life; and
2. The degree of utilization of wheelchair-equipped facilities as compared to the proportion of wheelchair users who apply.

In order to be assigned to a wheelchair-accessible housing space or other reserved accessible space required for approved accommodations, documentation regarding the disability and special need for accommodations must be submitted to the Office of Disability Services. Such documentation must be submitted to the Office of Disability Services prior to May 1, 2021.
The University does not provide personal attendant care or personally prescribed devices for students with disabilities. Personal attendants are not permitted to access University-operated housing except as set forth in the Resident Handbook’s policies regarding guests, unless the student has made the necessary arrangements with Housing and Residence Life and provides the necessary documentation. Arrangements for the provision of attendants are entirely the responsibility of the individual student and should be established well in advance of the time such services are to begin. If the student has provided documentation to the Office of Disability Services that a personal attendant is necessary for the student such that the personal attendant will need access to University-operated housing, then the student must provide adequate certification as required by the University regarding the attendant’s background, including, but not limited to criminal background checks as set forth by the University. Such documentation should be provided to the Department of Housing and Residence Life by May 1, 2021. If the student is unable to provide such documentation by those dates, the student should contact the Department of Housing and Residence Life to ask for an extension.

Forms for providing this attendant background information and list of local agencies that provide personal care attendants may be downloaded from the Office of Disability Services website at ds.uncc.edu. Failure to provide such certification and to update the certification within twenty-four (24) hours of the assignment of a new personal attendant will result in the University’s inability to permit the attendant to have access to residential space and will constitute a breach of this agreement which could result in cancellation of the student’s Contract.

**Questions.** Should you have additional questions about intern housing at UNC Charlotte, please contact the Department of Housing and Residence Life at 704-687-7501 or by email at: HRLconferences@uncc.edu. Information is also available by visiting our website at housing.uncc.edu. Information of a personal or confidential nature should never be sent via email.

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**Part II. Terms and Condition of the Summer 2021 Intern Housing Contract**

A. **Introduction.** This Contract sets forth specific rights and obligations related to student residence at UNC Charlotte. The student and UNC Charlotte recognize and agree that Housing and Residence Life is one aspect of a larger set of relationships between student and University. The student agrees to abide by all University policies, regulations, and administrative requirements as a condition of
retaining the right to reside on campus. The University reserves the right, through appropriate authorities, to change its policies as necessary to maximize achievement of University goals.

B. **Eligibility.** This Contract grants a license for secondary temporary use of campus residence facilities and services by the student in connection with the pursuit of a university education and confers no residence rights on any person who is not a student in good standing at an institution of higher education. Only those students registered for classes for the Spring 2021 period, concurrently enrolled during the Summer 2021, or enrolled in the Fall 2021 period at an institution of higher education and have already completed a minimum of 12 credit hours are eligible to obtain the license conferred by the Contract. In addition, only those students employed at an internship, job, training program, or co-operative education program are eligible to obtain or retain a license conferred by the contract.

C. **Applicability.** The requirements of this Contract apply to all students, regardless of the type of housing supplied. The Contract obligates the student to pay full charges for residential services for the summer unless the Contract is cancelled in accordance with Part II, paragraph U.

D. **Duration of Contract.** This Contract becomes effective after the Completed Housing Application is received and accepted by the Department of Housing and Residence Life, including submission of the $250 non-refundable prepayment, and written acceptance of the intern into Intern Housing by UNC Charlotte, and is, for the summer 2021 intern period beginning on Sunday, May 23, 2021, and, contract depending, ending on Saturday, July 31, 2021, (unless otherwise terminated pursuant to this Contract). The student agrees to pay $100.00 for each day or part of day in residence beyond that date as outlined in Part II, paragraph S.

For the purposes of this Contract, a “signed contract” is created when a paper Application is submitted containing either the student's or guarantor’s written signature in the correct space or when an online Application is completed as follows: Online Applications are governed by the Electronic Signatures in Global and National Commerce Act ("E-Sign") (15 U.S.C. § 7001). Under the provisions of E-Sign, students (over the age of 18) may digitally sign their Contract for Residential Services with the Department of Housing and Residence Life. The digital signature is applied when a student logs into the housing Application and selects acceptance of the terms and conditions of the Contract.
E. Entire Agreement Modification. The terms and conditions set forth in this Contract, along with any policies or other documents incorporated by reference, shall constitute the entire agreement between UNC Charlotte and the student with respect to residential services. This Contract may not be modified except in writing by the University.

Should this Contract be modified by the University, applicants will be notified of changes via the assigned UNC Charlotte email. The Department will post all changes in addendum form to the Housing and Residence Life website at housing.uncc.edu. No other notification will be provided.

F. Period of Occupancy. UNC Charlotte will provide campus housing for Summer 2021 to the student whose signature appears on the Completed Housing Application beginning on Sunday, May 23, 2021 at 9:00 AM. The period of occupancy ends at 12:00 noon on Saturday, July 31, 2021.

Under rare circumstances and only in connection with specific UNC Charlotte University programs, the student may be granted approval to move into University housing before or stay past the period of occupancy outlined above. If approved for early arrival, the student agrees that either the student or the Department sponsoring the student, if the Department has agreed to pay such cost, will be charged and shall pay for the additional cost of such early arrival at the contracted Intern Housing nightly rate. Additionally, the student agrees that all other terms and conditions of this Contract apply during the period of early/late occupancy.

All dates listed within this Contract are applicable to the Summer 2021 calendar as approved by the Executive Staff. If the academic calendar is revised after the release of this Contract, the Associate Vice Chancellor for Student Affairs may adjust the dates of occupancy and will communicate any changes as outlined in Part II, paragraph E.

G. Assignment Control. The University's agreement is to provide residential services in University housing, but not a particular room, suite, or apartment, and the University reserves the exclusive right to determine the particular space to which the student is assigned. The student is not permitted to assign or exchange space assignment given by the University, nor to assign any other right created by this Contract to any other person or organization. To avoid vacancies resulting from late cancellation of this Contract by students, the University reserves the right to contract for housing with a slightly larger number of students than it has regular housing spaces available. Such overbooking may require that one extra student will be assigned to a room, suite, or apartment not normally intended for occupancy by the extra student; or that students may be temporarily placed in a Resident Advisor (student staff) unit. These assignments are
intended to be temporary. The University will reassign the extra students to regular housing assignments as vacancies occur due to normal attrition. The student understands and specifically agrees that the University may, in its sole discretion, make such arrangements for a period not to exceed one semester and that such housing arrangements fulfill the University's obligation to provide housing accommodations under this Contract.

H. **Maintaining Eligibility.** The student’s residence rights under this Contract may be lost due to failure to meet contract requirements, the imposition of conduct sanctions, or cancellation of the Contract by the University after the student’s breach of contract.

If the student’s internship, employment, or training program is cancelled, the student's Contract is immediately cancelled. If the affected student submits an appeal and it is granted, the student is once again eligible to initiate a request for housing through submission of a Completed Housing Application. The University's ability to honor the request is based on availability of space.

No refund of housing charges will be made to the student if the student is dismissed for conduct action or breach of contract (see Part II, paragraph L).

The University reserves the right to exclude immediately, without prior notice, any student whose continued residence presents a substantial risk to the safety or health or other residents, or presents a reasonable likelihood of imminent substantial disruption of normal residential activities.

I. **Housing Deposit, Payment of Residential Services Charges.** A deposit of $250.00 (U.S.) is required and due in full with each Application submitted. The deposit is applied toward payment of fees and therefore not refunded, even if the student cancels their stay prior to arrive. The deposit however, will be refunded if the student’s internship, job, or co-op is cancelled or assigned a non-Charlotte area location and documentation is provided to verify this has occurred.

The summer 2021 housing rates will be determined by UNC Charlotte Board of Trustees and will be published on our website at [housing.uncc.edu](http://housing.uncc.edu) once approved. Housing fees include rent, all utilities, internet, cable, and laundry services in the base housing rates.

The student agrees to pay all charges for residential services when billed. Checks should be made payable to UNC Charlotte. All payments are due by July 15 or prior to check-out, whichever occurs first.

The non-sponsored rate for Intern Housing is $29.50/contracted night for a space
in a 4-bedroom/4-person apartment. The sponsored rate is $29.25/contracted night for a space in a 4-bedroom/4-person apartment.

If the internship is sponsored by a UNC Charlotte department or if the applicant is a current UNC Charlotte student, the rate is $27.82/contracted night for a space in a 4-bedroom/4-person apartment.

J. **Limitation on University Liability.** UNC Charlotte shall have no responsibility for loss of, or damage to, student’s personal property anywhere in the residential facilities, whether by fire, water, theft, or otherwise, or for any direct or consequential damages arising from loss of, or any interruption of, any utility service, including Internet service, provided by UNC Charlotte or any other person or organization in connection with residence services. The student assumes any and all risk of such loss. Insurance against such loss is the student’s responsibility; a parent’s homeowner’s or renter’s insurance policy may provide coverage. **A supplemental renter’s insurance policy covering campus residence is strongly recommended.**

K. **Room Entry by University Officials.** The student agrees that University officials may enter the student's room during the period of occupancy in accordance with the University's Administrative Room Entry and Search Procedures, available in the main office of the Department of Housing and Residence Life.

*Note:* Authorized University personnel or agents may enter students' apartments, suites, or rooms without student consent to respond to emergency situations, to halt the disruption of university operations, to conduct general and routine inspections for health, safety, and building maintenance purposes, and/or to carry out necessary cleaning, maintenance, or repair of the building, utilities, cable and/or internet services.

L. **Conduct Constituting Breach of Contract by Student.** The student specifically understands and agrees that any of the following constitutes a breach of this Contract:

1. Possessing weapons, including firearms anywhere in the residential area. See University Policy 702, Weapons on Campus ([legal.uncc.edu/policies/up-702](http://legal.uncc.edu/policies/up-702)) for a full list of prohibited weapons.

2. Intentionally setting a fire; intentionally causing any false fire alarms; vandalizing or tampering with any fire alarm or fire protection equipment; violating requirements concerning the use of certain electrical equipment and/or appliances.
3. Failing to maintain an internship, job, training program or co-op throughout the period of occupancy.

4. Smoking or use of tobacco products anywhere in residential buildings, as prohibited by University Policy 707 (legal.uncc.edu/policies/up-707).

5. Abusing or misusing elevator equipment.

6. Intentionally throwing or dropping objects from windows or balconies in any residence hall, suite, or apartment.

7. Intentionally standing, sitting, or walking on window ledges or balcony railings; intentionally placing objects on the window ledges or balcony railings that might fall and injure someone below.

8. Intentionally passing any part of the body through the window; intentionally climbing in or out of any window or balcony for the purpose of entering or exiting a room.

9. Possession or use of any controlled substance identified as Schedule I or II as defined in N.C. General Statutes 90-89 and 90-90.

10. Failing to pay charges for residential services when due.

11. Failing to claim assigned room by 5:00 PM three business days after the requested start of occupancy as listed on the student’s Application.

12. Failing to complete the prescribed check-in procedure.

13. Possessing, storing, and/or using ammunition, gasoline, kerosene, similar combustible materials, and/or any explosives anywhere in the residential area.

14. Repeatedly disturbing normal housing activities; repeatedly damaging housing facilities; and/or repeatedly interfering with other students’ quiet enjoyment of residential facilities.

15. Keeping any unauthorized animals (other than fish in properly maintained aquariums or approved Service Animals or Emotional Support Animals) in University residential facilities. See Part I of this Contract for additional requirements on authorized animals and pets.

16. Permitting regular use by others of space assigned to student, by assignment or otherwise, or permitting residency by persons not authorized by the University.
17. Using space for any purpose which interferes with the rights of students to normal residence hall, suite, or apartment activities such as study and sleep. This includes using residential space for commercial activities and all other provisions of University Policy 601, Use of Student Residence Facilities (legal.uncc.edu/policies/up-601.5).

18. Failing to comply with University policies regarding use of alcohol, Schedule III drugs (N.C. General Statutes 90-91 and 90-94), keys, lofts, noise, guests, visitation, health and safety inspections, and technology resources. These policies can be found on the University’s website, the Department of Housing and Residence Life’s website, and in various publications (e.g. Resident Handbook).

M. **Effect of Breach.** The occurrence of any breach listed in Part II, paragraph L, 1-3 above WILL result in cancellation of this Contract by UNC Charlotte and exclusion of the student from campus residence. Occurrence of any breach listed in Part II, paragraph L, 4-17 above will, at the discretion of UNC Charlotte, result in cancellation of the Contract and exclusion of the student from campus residence.

No refund of housing charges will be made to the student if the student is dismissed for conduct action or breach of contract (see Part II, paragraph T).

Except as provided in Part II, paragraph H, the University will notify the student of breach and the student will then have 48 hours after notice to appear before the Associate Vice Chancellor for Student Affairs (or the designee) to present any evidence the student deems appropriate. The Associate Vice Chancellor for Student Affairs (or the designee) will make a determination whether the Contract is terminated by the breach and announce that decision to the student. The student desiring to appeal the determination must file a written notice of appeal within 48 hours with the Vice Chancellor for Student Affairs.

In addition to the remedies for breach of Contract provided here, any breach which also constitutes a violation of University student conduct policies and/or of State or Federal criminal laws may also be referred for University conduct action and/or criminal prosecution.

N. **Policies.** The student agrees to abide by all provisions and policies of the Department of Housing and Residence Life, all University regulations, including the UNC Charlotte Code of Student Responsibility, as they may be amended from time to time, and all applicable State, Federal, and local laws. These policies can be found on the University’s website and in various publications (e.g. Resident Handbook). Failure to comply with these policies may result in cancellation of this Contract and/or conduct action.
O. **Housekeeping.** The student agrees to provide normal housekeeping and to use reasonable care in use of common facilities and all furnishings. All housing furnishings are to be left in their designated locations.

P. **Damages.** The student agrees to pay costs of repair for damage (normal wear and tear excepted) to the assigned room, suite, or apartment. The student further agrees that costs for repairs of damages to common areas (normal wear and tear excepted) will be paid collectively by the students of the appropriate area(s).

Q. **Condition of Room.** The student agrees to leave room, suite, or apartment in clean, orderly condition when occupancy ends, or to pay costs incurred by UNC Charlotte to clean the area.

R. **Return of Key(s).** The student agrees to surrender key(s) on or before the last day of occupancy. Failure to do so will result in the student being charged for a re-core or re-programming of the lock(s).

S. **Late Checkouts and Abandoned Property.** Because of the time constraints involved in preparing for future housing obligations, late checkouts are not allowed. The student will be charged $100.00 per day or any part of the day for remaining in the residential area beyond the period of occupancy (see Part II, paragraph F).

If the student does not vacate the space assigned by the University at the conclusion of the occupancy period specified on the Application, or if the student does not remove all items of personal property from such space before the conclusion of the occupancy period, then the University may remove all property left by the student (or any person admitted to the space by the student) and restore the space. Any property removed by the University may be stored or treated as abandoned property and disposed of accordingly. The University shall not be liable for any damage to, or loss of, such property which occurs during the course of such removal, storage, delivery, or disposal. The student shall pay to the University all costs incurred by the University in effecting such removal, storage, delivery, or disposal, and in restoring the space. In addition, unless the student's failure to vacate and restore the space is due to Force Majeure (see Part II, paragraph X), the student shall be liable to the University for any loss suffered by the University if another student who has the right to use the space is materially delayed or impaired from use by the student's failure to vacate and remove personal property from the assigned space.
T. **Refund of Charges for Residential Services.** The student agrees to pay, when due, the full amount of charges for residential services billed in connection with this Contract whether or not services are used, except as specifically provided in this section.

1. If, during the time of the Contract, the student loses the right to live in University housing by reason of conduct action, or breach of this Contract, no refund of housing charges for the term will be made.

2. The $250.00 deposit is non-refundable unless, by no fault of the student, the internship is cancelled, moved to a virtual setting, or moved to a non-Charlotte location.

3. Interns are able to change their arrival/departure dates up until May 15, 2021. After that, all check-in and check-out date changes must be approved by Housing and Residence Life, to insure we can accommodate your request, and to discuss how it will affect your balance. Requests for check-in/out date changes can be sent to HRLconferences@uncc.edu or updated by logging back into your application.

4. To appeal a decision relating to refunds of fees for dining, housing and related services, and/or housing deposit, see Part II, paragraph Y.

U. **Contract Cancellation by Student.** No Contract cancellation by a student is effective unless it meets the requirements set forth in this Part II, paragraph U.

1. To cancel residential services, the student must submit an electronic Housing Cancellation Request either through the Application or via email to HRLconferences@uncc.edu. The date of receipt of the request for housing cancellation and the return of keys will determine the student's financial obligation to the University.

2. Electronically submitted cancellation requests will be reviewed by the Department and, if approved, the Department will notify the student of their final obligations per the contract, including check out procedures, dates and times.

3. The following dates and times will be used by the Department to determine any financial obligations due to cancellation of an application. The actual damages incurred by the University as a result of a student’s cancellation are difficult to calculate, but costs set forth below represent a reasonable estimation of such damages:

   **Cancellation Deadlines for Summer 2021 Intern Contract:**
March 10, 2021 – May 22, 2021 Student will forfeit the deposit.

Beginning May 23, 2021 Student will forfeit the deposit and be responsible for paying the nightly intern housing rate from the student’s check-in date until the student’s check-out date.

V. Cancellations Under Special Circumstances. A student’s financial obligation may be reduced if the housing contract is cancelled for one of the following reasons:
- Cancellation of the student’s internship, job, training program or co-op
- Medical reasons

Once a request for cancellation due to one of the above special circumstances has been reviewed and validated, the student will only be financially responsible for daily prorated housing charges for the time that the assigned space was not available for occupancy.

W. Vacating Room After Cancellation. Once a request for cancellation of the Contract has been made to, and is approved by, the Department of Housing and Residence Life, the student must complete all check out procedures and vacate the residential facility within 24 hours of the date indicated by the Department in cancellation acceptance notification.

X. Force Majeure. Notwithstanding any other term of this Contract, if UNC Charlotte’s performance of its obligations under this Contract, including provision of residential, cable or internet services, is materially hampered, interrupted, or interfered with; or illegal, impossible, or so difficult or expensive as to be commercially impracticable; or by reason of any fire, casualty, lockout, strike, labor conditions, unavoidable accident, riot, war, act of terrorism, epidemic, pandemic, public health emergency, or act of God, including inclement weather that requires the closure of or limitation of services on the University campus; or by any other unforeseeable event or extraordinary circumstance beyond the University’s control; or by the enactment, issuance, or operation of any municipal, county, State, or federal law or ordinance, or executive, administrative, governmental, or judicial regulation, order, or decree; or by any directive by the University of North Carolina; or by any local or national emergency, UNC Charlotte shall be excused from performance or underperformance of this Contract. No refund of housing charges will be made if the University fails to provide residential services due to a Force Majeure, except in the sole discretion of UNC Charlotte.
1. **Emergency Evacuation and/or Relocation.** UNC Charlotte and the student acknowledge the ongoing possibility that a health or safety emergency or other Force Majeure event, including the COVID-19 outbreak, may require evacuation or relocation of the student, or the student’s use of campus residential facilities may be significantly restricted. Furthermore, during a health or safety emergency, some agents or staff contracted by UNC Charlotte to provide certain services to campus housing facilities may not be available or may be significantly limited. Notwithstanding anything in this Contract to the contrary, UNC Charlotte may adjust the housing services schedule contained in Part IV herein, temporarily close, and/or place restrictions on use of housing facilities as necessary in UNC Charlotte’s sole discretion to preserve the health and safety of student residents and the campus community. The student acknowledges that, in the event of such temporary closures, restrictions, and/or adjustments to the housing services schedule, the student must immediately comply with such evacuation or relocation order. The student further acknowledges that UNC Charlotte shall not have the obligation to issue a partial refund or credit for such interruptions or adjustments.

In the event that UNC Charlotte requires the student to vacate or relocate within university housing facilities, the student will be responsible for removing all valuable personal items at the time of evacuation or relocation. In certain circumstances, UNC Charlotte may remove possessions and/or furnishings from housing units in order for those units to be used for other emergency purposes. UNC Charlotte shall have no responsibility for loss of, or damage to, the student’s personal property that is left behind in any residential facility following the student’s evacuation or relocation.

2. **Emergency Residential Services.** The University recognizes that, in the event that University residential facilities are evacuated or closed due to a Force Majeure, some students may have difficulty finding alternative housing. In such cases, and in the University’s sole discretion, the University may offer to the student emergency residential services. As a condition of receiving such emergency services, the student must abide by any emergency policies and procedures established by the University. Emergency policies and procedures may include, but are not limited to: relocation of the student; roommate assignments; restrictions on student interaction, including social distancing and/or protective equipment requirements in case of a public health emergency, epidemic, or pandemic; usage of common areas, ingress and egress from the University and University facilities; head counts and daily reports; health status checks in case of a public health emergency, epidemic or pandemic; and assignments of cleaning duties or other custodial tasks to the student. Failure or refusal by the student to abide by any such policy or procedure may result in conduct action under the Code of Student
Responsibility or eviction by the University. Any emergency goods or services provided by the University to the student are provided as a courtesy, and UNC Charlotte shall not be held responsible for any personal or property damage or liability incurred by the student as a result of student’s use of such goods or services, the student’s continued residence on campus, or the University’s provision or non-provision of such goods or services.

Y. Appeals for Charges or Fees. Students who believe that a fee or charge for services rendered under the terms of this Contract is incorrect may appeal that fee or charge by following the steps outlined below. Students may review housing charges by logging on to their student account.

Housing Facilities Damage, Loan Key & Lock Change Appeals
Appeals related to housing facilities damage, loan key and lock change billing must be submitted within thirty (30) days of the posting date on the student’s account. Appeals for facilities damage, loan key and lock change billing should be sent via email to HRLFacilities@uncc.edu and include your name, University ID number, and room assignment. The appeal should describe in detail how and why the bill originated and the reason it should be waived or reduced in amount, and the specific adjustments that are being requested.

Housing, Meal Plans, and Related Services Appeals
To appeal a decision relating to refunds of fees for housing and related services, and/or housing deposits, a student must email HRLConferences@uncc.edu and include your name, University ID number, and room assignment. The appeal should describe in detail how and why the bill originated and the reason it should be waived or reduced in amount, and the specific adjustments that are being requested.

Part III. Terms and Conditions for Internet Services

Internet Access. By signing this Contract, the student acknowledges the requirement to abide by the terms and conditions of the University’s Standard for Responsible Use of Information Technology Services (itservices.uncc.edu/iso/standard-responsible-use), as
well as all other applicable University computing and technology policies and standards. See: itservices.uncc.edu/get-started/students.

Part IV. Opening and Closing Dates

Pursuant to Part II above, opening and closing dates are subject to change due to unforeseen events and extraordinary circumstances beyond the University’s control, including, but not limited to, the enactment, issuance, or operation of any municipal, county, state, or federal law or ordinance, or any executive, administrative, governmental, or judicial regulation, order, or decree, or by any directive by the University of North Carolina, and shall be in the sole discretion of UNC Charlotte.

- Halls Open - Sunday, May 23, 2021 at 9:00 AM
- Independence Day (Observed) - July 5, 2021 (All residential areas remain open but offices are closed)
- Halls Close - Saturday, July 31, 2021 at 12:00 PM