DID YOU KNOW?

**INTERNET ISSUES**
Contact the Campus Support Team.
800.379.3729
sUPPORT@UNCEDU.COM

**CABLE TV PROBLEMS**
Contact the Campus Support Team.
704.687.6131

**EMERGENCY**
Campus Community Police and Public Safety.
704.687.2200

**HERE YOU GO!**

HBO GO®
HBO GO® is included in the Basic Service Package, giving you access to all HBO content, when you want. This includes a selection of original shows, movies, series, and more on your TV, phone, or other device. HBO GO® works with Android, Windows, Mac, PlayStation, and Apple devices.

1. Visit HBOGO.com or download the HBO GO® app.
2. Sign in using your HBO® account credentials.
3. Stream HBO GO® to your TV, phone, or other device.
4. Enjoy your content anytime, anywhere.

**RESIDENCE HALLS HAVE QUIET HOURS**
Quiet hours refer to the times during which residents must be quiet, in order to provide a peaceful and productive living environment for all. Quiet hours are generally from 10pm to 8am, but may vary by hall. For more information, please refer to your hall’s quiet hours policy.

**THERE IS A VISITATION POLICY**
Residences must, at all times, maintain a respectful and professional attitude toward each other and their guests. Violations of visitation policies can result in fines, loss of privileges, and even expulsion from residence halls. For more information, please refer to your hall’s visitation policy.

**LOAN KEY DESKS ARE OPEN 24/7**
Loan key desks are open 24/7 to provide access to your residence hall. Please be sure to check your hall’s loan key desk location and hours.

**THERE ARE 10 KEY POLICIES**
1. You must always return your key to the loan key desk when you are no longer in your residence hall.
2. Keys are non-transferable, and you must return your key to the loan key desk when you are no longer in your residence hall.
3. You must always return your key to the loan key desk when you are no longer in your residence hall.
4. You must always return your key to the loan key desk when you are no longer in your residence hall.
5. You must always return your key to the loan key desk when you are no longer in your residence hall.
6. You must always return your key to the loan key desk when you are no longer in your residence hall.
7. You must always return your key to the loan key desk when you are no longer in your residence hall.
8. You must always return your key to the loan key desk when you are no longer in your residence hall.
9. You must always return your key to the loan key desk when you are no longer in your residence hall.
10. You must always return your key to the loan key desk when you are no longer in your residence hall.

**WINDOWS CAN BE DANGEROUS**
Seeking to enjoy warm weather, opening your window in residence hall can be dangerous. If you are considering opening your window, please consider the following:

1. Do not open windows if there is a risk of falling.
2. Do not open windows if there is a risk of falling.
3. Do not open windows if there is a risk of falling.
4. Do not open windows if there is a risk of falling.
5. Do not open windows if there is a risk of falling.
6. Do not open windows if there is a risk of falling.
7. Do not open windows if there is a risk of falling.
8. Do not open windows if there is a risk of falling.
9. Do not open windows if there is a risk of falling.
10. Do not open windows if there is a risk of falling.

**COVERING YOUR SMOKE DETECTOR IS A CRIME**
Window covering your smoke detector is a crime and can result in fines and loss of privileges. For more information, please refer to your hall’s smoke detector policy.